

# PROBATION FORUM – ISSUES UPDATE

*CWS/CMS User Resource Services Team*

## CONTACT US!

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*The User Resource Services Team (URST) is responsible for maintaining and making available to the counties application user training tools and documentation.*



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## PROBATION FORUM FOLLOW-UP: March 28, 2013

The March Forum provided an opportunity for CDSS to give an update on outstanding issues and allowed participants to ask questions and receive county input.



### WEBPAGE UPDATES

At the February Forum, participants asked that the Probation Access webpage be updated to include Forum updates, current agendas and handouts. A new “Forum” tab has been added that contains this information. Go to:

<http://www.hwcws.cahwnet.gov/projects/probation/default.asp>

### ISSUE UPDATES

- The CDSS CMS Support Branch is verifying that information contained on the FC23 (Probation Foster Care Placement Monthly Caseload Statistical Report) is available through CWS/CMS. CDSS will also need to work with RCFFP to insure that these data elements are included in CWS/CMS training.
- CDSS has finalized the responses to the questions from the January – March Forums. These responses are posted on the Probations Forum webpage.

### RELEASE 7.0 (R7.0)

R7.0 is scheduled for November 2013. This release migrates CWS/CMS Windows XP workstations to Windows 7 Professional and Microsoft Office 2007 Standard. Probation counties that access CWS/CMS **other than** through SBC tokens will need to assess their readiness. The CWS/CMS website has a Frequently Asked Question webpage that contains the information needed for R7.0. The webpage is located behind the County Logon under the Window 7 tab. Any questions that you have can be directed to you System Support Consultant. Your SSC is listed at:

[http://www.hwcws.cahwnet.gov/countyinfo/county\\_contacts/SSC\\_list.asp](http://www.hwcws.cahwnet.gov/countyinfo/county_contacts/SSC_list.asp)



## OPEN INVITATION TO PROBATION

Probation Departments are invited to monthly regional meetings the

Bay Area Region – 1<sup>st</sup> Thursday 10 – 1:30

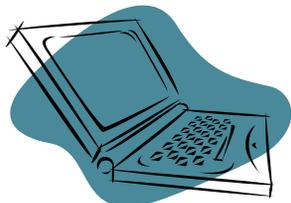
Mountain – Valley Region – 3<sup>rd</sup> Wednesday 9:30 – Noon

Southern Region – 3<sup>rd</sup> Thursday 9:30 – 2:30

Central Valley Region – 3<sup>rd</sup> Friday 10 – 3

Northern Region – 4<sup>th</sup> Tuesday 10 - Noon

Details about county distribution among regions and conference call information are available from your CWS/CMS System Support Consultants.



## NEXT PROBATION FORUM

**April 25, 2013**

(877) 214-6371

Participant Code: 933687

Adobe Connect Meeting Link:

<http://cahealthosi.adobeconnect.com/probation/>