

PROBATION FORUM – ISSUES UPDATE

CWS/CMS User Resource Services Team

CONTACT US!

Jerry Cox, Manager
916-263-1124
jerry.cox@osi.ca.gov

Theresa Howell
916-263-0397
theresa.howell@osi.ca.gov

Rick Alfaro
916-263-8602
rick.alfaro@osi.ca.gov

Gina Blakemore
916-263-1581
adrian.blakemore@osi.ca.gov

Kim Carpenter
916-263-0342
kimrubi.carpenter@osi.ca.gov

Joell Reed
916-263-1141
joell.reed@osi.ca.gov

Judy Zhang
916-263-5637
judy.zhang@osi.ca.gov

The User Resource Services Team (URST) is responsible for maintaining and making available to the counties application user training tools and documentation.



CWS/CMS Office
3775 N. Freeway Blvd., Suite 200
Sacramento, CA 95834

PROBATION FORUM FOLLOW-UP

Thanks to everyone who participated in our monthly forum teleconference on August 23, 2012. It proved to be a lively and informative discussion as usual.



UPDATES ON PREVIOUS ISSUES

Issue #15: If a county does not have a public health nurse to enter information into CWS/CMS for the Health and Education Passport, does the probation officer enter this information? Would having the probation officer enter this information violate any HIPAA rules?" Resolved - According to CDSS, HIPAA is not an issue in this case. CWS/CMS is not one of the covered entities under HIPAA Privacy and Security Rules. Each county will have to determine who will enter health information into CWS/CMS. In the absence of a public health nurse, this could very well be the probation officer.

Issue #11: There have been reports of slowness in CWS/CMS performance once probation department users have successfully connected to the CWS/CMS application via the server based computing service (SBCS). Status: We are on schedule for SBC environment upgrades to take place in September and October. Please continue to call in performance and connectivity Help Desk tickets.

Issue #1: Many probation department staff create the TILP and the 90 day transition plan totally outside the CWS/CMS. These remain paper documents and some are recorded in other case management systems. Is this procedure in conflict with CDSS policy? Status: Pending discussion with CDSS (Program, Policy, and CWS/CMS) and the CWS/CMS Office.

NEW ISSUE

Issue #16: Counties need clarification on Foster Care Eligibility for those NMDs not in a ST Service Component - like, FR. The application requires a ST Service Component in order to document participation criteria. However, Eligibility will not authorize FC payments because there are no documented participation criteria, which is an eligibility requirement. Status: Pending.

NYTD Survey Questions?
Contact
Frank Fox, CDSS,
at 916-651-8040



NEXT PROBATION FORUM

September 27, 2012
1:00 -2:30 PM
(877) 214-6371
Participant Code: 933687
Adobe Connect Meeting
Link:
<http://cahealthosi.adobeconnect.com/probation/>

We are on the Web!
www.hwcws.cahwnet.gov

CLARIFYING INFORMATION

NYTD Survey – Frank Fox, CDSS, clarified that beginning on October 1, 2012, we will begin surveying the 19 year olds who took the survey when they were 17. There are two 6-month periods (October 1, 2012 – March 31, 2013, and April 1, 2013 - September 30, 2013) for the youth to take the survey. All birthdays that fall between October 1 and March 31 must take the survey in that time period. All the birthdays that fall between April 1 and September 30th must take the survey in that time period. The survey can only be taken on line and an incentive will be offered to youth completing the survey. A list of the youth that need to take the survey has been sent to your county. An All County Letter (ACL) will be coming out with more detailed NYTD Survey instructions and information. If you have any questions, please contact Frank at 916-651-8040.

Case Start Date – According to the FAQs on the CWS/CMS Probation Access webpage (<http://www.hwcws.cahwnet.gov/projects/probation/default.asp>), the Case Start Date is covered by one of the following 4 scenarios:

- A child is new to probation. What is the case start date?
Answer: The case start date is the date of the placement order.
- A child is a 300 case. The 300 dependency is terminated. The child enters probation. What is the case start date?
Answer: The case start date is the date of the new placement order.
- A child is in an open 300 case in CWS. While in an open 300 case, the child becomes a probation (600) case. What is the case start date?
Answer: When a case is transferring jurisdiction (300 case to a 600 case) the case start date is the date that the probation court orders placement.
- A child is in an open 300 case in CWS. The child is subsequently ordered to a delinquency placement (300 to 600). How should this placement be entered into CWS?
Answer: CWS does not maintain the original removal date information when a child is migrated between 300 and 600 (or vice versa). The current case (300) must be closed and a new case created with a new placement episode (600). To reflect the continuous placement for the youth (bridge the episodes for reporting purposes), the start date of the subsequent placement must be within 24 hours of the previous end date.

Note: On the Probation SOC 158, the child "removed from home date" (D-5) that started the placement episode must be the same as the original 300 case "removed from home date". Because of limitations in the CWS/CMS, the removal date may need to be manually edited. This maintains the linkage for IV-E eligibility. For further information on completing the SOC 158A, please refer to ACIN #I-31-11.

The CWS/CMS Office will review and correct the Probation Placement curriculum to reflect an accurate case start date.

Entering Health Information – Health information can be entered for dates prior to a case start date. Historical information, using dates prior to the case start date can be entered in the health notebook (with the exception of the Well Child page). In order to create data for the Well Child page, you must enter an Associated Service of Health/CHDP in the Contact notebook. A contact /associated service start date cannot be prior to the case start date.