



**MONTHLY PROBATION FORUM
CONFERENCE CALL
JULY 26, 2102**



**Issues
Update**

**3775 North Freeway Blvd (Conf. Room #3)
Sacramento, CA 95834**

**CHILD WELFARE SERVICES
CASE MANAGEMENT
SYSTEM**

Facilitator	Jerry Cox, CWS/CMS Office		Scribe	Mindy Yamasaki
ATTENDEES				
x	Alameda	x	Mendocino	Shasta
	Alpine	x	Merced	Sierra
	Amador		Modoc	Siskiyou
	Butte	x	Monterey	x Solano
	Calaveras		Mono	Sonoma
	Colusa		Napa	Stanislaus
x	Contra Costa		Nevada	Sutter
	Del Norte		Orange	Tehama
	El Dorado	x	Placer	Trinity
	Fresno		Plumas	Tulare
	Glenn	x	Riverside	Tuolumne
x	Humboldt	x	Sacramento	x Ventura
	Imperial		San Benito	x Yolo
	Inyo	x	San Bernardino	Yuba
x	Kern	x	San Diego	x CDSS
	Kings		San Francisco	x CWDA
	Lake		San Joaquin	x RCFFP
	Lassen		San Luis Obispo	x CWS/CMS Office
x	Los Angeles	x	San Mateo	x CWDAB
	Madera		Santa Barbara	
x	Marin	x	Santa Clara	
	Mariposa	x	Santa Cruz	

Issues Update

1. Issues Log

Issue 1 - Many probation department staff create the TILP and the 90 day transition plan totally outside the CWS/CMS. These remain paper documents and some are recorded in other case management systems. Is this procedure in conflict with CDSS policy? The CWS/CMS Office infers that some counties are not putting the TILP and the 90 day transition plan into the system.

Status: No new information - pending discussion by CDSS Program and CDSS Policy.

Issue #11 – There have been reports of slowness in CWS/CMS performance once probation department users have successfully connected to the CWS/CMS application via the server based computing service (SBCS).



Status: CWS/CMS Operations reported that there has only been one new Help Desk ticket this month. Probation Users were asked to call their issues in to the Help Desk. If you feel that you are not receiving a satisfactory response, please call your OSI CWS/CMS System Support Consultant (SSC).

Schedule upgrades to the SBC environment are being worked on. It is anticipated that during September and October 2012, there will be improved performance when using the SBC tokens.

2. NYTD Survey – CDSS, Frank Fox

Beginning October 1, 2012, we will begin surveying 19 year olds. There is a 6-month period (October 1, 2012 – March 31, 2012) for the youth to take the survey. The survey can be taken on line and an incentive will be offered to youth completing the survey in a timely manner. A list of the youth that need to take the survey will be sent to your county.

An All County Letter (ACL) will be coming out with NYTD Survey information.

If you have any questions, please contact Frank at 916-651-8040

3. SBC Token Timeout Period

The SBC Token timeout period was reported to be 5 hours at a previous Probation Forum meeting. The correct timeout period is 1 hour.

Next Meeting Date:	August 23, 2012 1:00 – 2:30 pm (877) 214-6371 Participant Code: 933687
	Meeting will also be available through Adobe Connect. Information to follow.