

PROBATION FORUM – ISSUES UPDATE

CWS/CMS User Resource Services Team

CONTACT US!

Jerry Cox, Manager
916-263-1124

jerry.cox@osi.ca.gov

Harold Rowe
Probation Consultant
916-263-1128

harold.rowe@osi.ca.gov

Ann Filios
916-263-1474

ann.filios@osi.ca.gov

Gina Blakemore
916-263-1581

adrian.blakemore@osi.ca.gov

Andy Leung
916-263-1584

andy.leung@osi.ca.gov

Isabelle Moreaux
916-263-1917

Isabelle.moreaux@osi.ca.gov

Joell Reed
916-263-1141

joell.reed@osi.ca.gov

Mindy Yamasaki
916-263-1138

mindy.yamasaki@osi.ca.gov

Judy Zhang
916-263-5637

judy.zhang@osi.ca.gov

The User Resource Services Team (URST) is responsible for maintaining and making available to the counties application user training tools and documentation.

CWS/CMS Office

3775 N. Freeway Blvd., Suite 200
Sacramento, CA 95834

PROBATION FORUM FOLLOW-UP: February 27, 2014

Twenty one counties, CDSS, CWDA, CWS-NS, participated in the discussion.

SBC Citrix CWS Trace Error – Fix: Recently multiple counties, when attempting to access the CWS/CMS application via SBC, were receiving trace error messages. Over the past two weeks corrections have been made to correct this issue. Users were encouraged to advise their Customer Relations contact or Harold Rowe should problems persist.

NYTD Youth Surveys – Update: Theresa Thurmond and Mary Allard, from the ILP Policy Unit shared that surveys for the second cohort, which began on 10/1/13, are going well. Theresa discussed using social media as an effective resource to make contact with difficult to locate youth. Theresa and Mary also offered assistance to those officers having difficulty in locating youth eligible to take the survey. Mary Allard's number is 916-654-0960.

Race/Ethnicity in CWS/CMS: Alicia Sandoval discussed the seven NYTD-reportable Race categories: 1. American Indian or Alaskan native, 2. Asian. 3. Black or African. 4. Native Hawaiian or Other Pacific Islander. 5. White. 6. Unknown. 7. Declined. If primary Ethnicity is listed as "Hispanic", "Caribbean", "Central American", "Mexican", or "South American", then race is considered to be inconsistent for NYTD reporting. If the client only reported Hispanic and nothing else, then "declines to state" would be an acceptable and valid NYTD response.

Placement Termination Reasons for Extended Foster Care Cases: Nora O'Hara discussed the new values added with Release 7.1. In total, there will be 21 values added: eight values to Placement Change Reason Type, four values added to New Foster Care Placement Episode Termination reasons, five values added to New Non-Foster Care Placement Change Reasons, and four values added to New Non-Foster Care Placement Episode Termination Reasons. Release 7.1 goes live on May 17, 2014.



NEXT PROBATION FORUM

March 27, 2014

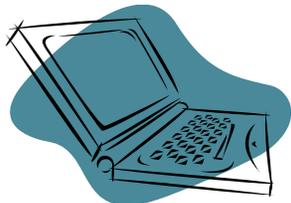
New Time: 2:00-3:30

(877) 214-6371

Participant Code: 933687

Adobe Connect Meeting Link:

<http://cahealthosi.adobeconnect.com/probation/>



CWS/CMS Website:

Participants were provided a user ID and password to access information located on the CWS/CMS website, behind the County Log-on. Mindy Yamasaki gave a brief tour of the resources located there. In the March Forum Call, an enhanced and comprehensive training will be provided to assist users to fully navigate the various resources and training material located on the CWS/CMS website.

County Administrator in CWS/CMS:

Jerry Cox discussed the increased need for Probation Departments to have a designated County Administrator in the CWS/CMS system. County Administrators have additional abilities and privileges within the CWS/CMS system that are unique from typical users. This function had primarily been delegated to an individual in Child Welfare. However, over the past three years, since Probation began entering case data into CWS/CMS, more Probation Departments are choosing to identify their own County Administrator.

Probation Wrap kids Under a Placement Order:

There was a discussion on the use of WRAP services for Probation Wards and when Probation is required to continue entered case data into the CWS/CMS system. Each County utilizes WRAP differently, some as a pre-placement preventative service, others to assist reunification efforts between foster youth and families. **Bottom Line:** Once a case has transitioned to the home of a parent or guardian, and the placement order has been terminated, with or without Wrap Services, the case ought to be terminated in CWS/CMS.

CWS-NS Project: Cathy Turner provided an update on the project and the work being completed. Cathy explained the process on how Probation Officers and support staff can be involved in the NS project and how to receive approval from their Departments. Cathy reported that a weekly time commitment of 2.5 – 3.0 hours would be required for anyone selected to assist with the CWS-NS project.

FUTURE AGENDA SUGGESTIONS

If there are concerns or issues you would like added to next months' agenda, please submit them to Harold Rowe @ harold.rowe@osi.ca.gov.