

PROBATION FORUM – ISSUES UPDATE

CWS/CMS User Resource Services Team

CONTACT US!

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The User Resource Services Team (URST) is responsible for maintaining and making available to the counties application user training tools and documentation.



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PROBATION FORUM FOLLOW-UP:

November 29, 2012

During our November 2012 Probation Forum, two outstanding issues were discussed and resolved.



PREVIOUS ISSUES - RESOLVED

Issue #11: There have been reports of slowness in CWS/CMS performance once probation department users have successfully connected to the CWS/CMS application via the Server Based Computing Service (SBCS).

Resolved: *In recent months, there have been no Help Desk calls on this issue. When asked, forum participants did not identify any current problems. The State Office of Technology Services (OTTECH) has been working on system upgrades. Probation users are always asked to call the Help Desk (1-800-428-8268) if they experience any connectivity or performance problems.*

Issue #19: On the Non-CWD page, does the “Last Visit Date” have to be updated with every visit with the probation youth?

Resolved: *According to CDSS, the “Last Visit Date” on the Non-CWD page is updated when the case plan is updated. For federal reporting, the Non-CWD page requires that the following fields be completed: Case Plan Goal, Last Case plan date, and 6 Month Review Date. However, CDSS encourages Probation to complete the all other fields on the Non-CWD page as well.*

NEW ISSUE

One new issue was presented at the November 2012 Probation Forum:

Issue #20: Now that probation is entering data into CWS/CMS, does the FC23 still need to be submitted? Discussion: The Probation Foster Care Placement Monthly Caseload Statistical Report (FC23) is provided to CDSS by county probation departments. CWDAB (Child Welfare Data Analysis Bureau) is not using the report for their federal reporting and deferred the question to CDSS.

Action: *CDSS will review the issue and report back to the Probation Forum.*



FEDERAL REPORTING – HOW TO GET A “VISIT” TO COUNT

The requirements that are used to count a “Visit” for federal reporting are:

- Communication method is “in person”
- The Status is completed
- The child/youth must be listed as a contact participant
- And the Contact party Type is “staff person/child”



DECEMBER 2012 PROBATION FORUM IS CANCELLED

THE PROBATION FORUM WILL RECONVENE ON:



JANUARY 24, 2013

1:00 – 2:30 PM

(877) 214-6371, Participant Code: 933687

Adobe Connect Meeting Link:

<http://cahealthosi.adobeconnect.com/probation/>



2013 PROBATION FORUM SCHEDULE

January 24
February 28
March 28
April 25
May 23
June 27
July 25
August 22
September 26
October 24
November 21

Call In Information:

(877) 214-6371

Participant Code: 933687

Adobe Connect Meeting Link:

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In Person:

3775 North Freeway Blvd (Conf. Room B)
Sacramento, CA 95834